

Schedule No. A-22

CUSTOM CALLING SERVICE

APPLICABILITY

Applicable to Custom Calling Service furnished in connection with one-party business and residence service.

TERRITORY

Within the exchange areas, as said areas are defined on a map filed as part of the tariff schedules.

RATES

		<u>Monthly Rate</u>		
		<u>Business</u>	<u>Residence</u>	
(1)	Individual Features, each line*			
a.	Call Forwarding.....	\$2.00	\$1.50	
b.	Call Waiting** .....	3.50	2.00	(T)
c.	Three-way Calling.....	3.50	2.00	
d.	Wake-up Service .....	2.00	1.50	
e.	Last Number Redial .....	2.00	1.50	
f.	Toll Restriction.....	2.00	1.50	
g.	Customer Changeable Speed Calling:			(N)
	1.    8 Code Capacity.....	2.50	2.50	
	2.    30 Code Capacity.....	3.50	3.50	
h.	Personal Ringing .....	6.00	6.00	(N)
				(L)
				(L)
*	Includes all stations.			(T)
**	Includes Cancel Call Waiting.			(N)
(L)	Rates 2 and 3 now shown in Schedule No. A-22, Cal. P.U.C. Sheet No. 954-T.			

(Continued)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.**     147    

**Date Filed**   November 12, 1999  

**Decision No.**                     

                    Rex Bryan                      
NAME  
                    President                    

**Effective**   February 1, 2000  

\cng

TITLE

**Resolution No.**

Schedule No. A-22

CUSTOM CALLING SERVICE  
(Continued)

RATES - (Continued)

		<u>Monthly Rate*</u>		(T)
		<u>Business</u>	<u>Residence</u>	
(2)	Two Feature Packages, each line			(T)
a.	Call Forwarding and Call Waiting**	\$4.25	\$2.50	
b.	Call Forwarding and Three-way Calling	4.25	2.50	
c.	Call Waiting and Three-way Calling**	5.75	3.00	
(3)	Three Feature Packages, each line			(T)
a.	Call Forwarding, Call Waiting** and			
1.	Three-way Calling	6.50	3.50	(T)
(4)	Advanced Calling Service Features, each line			(N)
a.	Caller ID – Number Service	4.50	3.00	
b.	Caller ID Selective or Complete Blocking Change Charge:			
1.	Each customer may change their initial selection of Selective Blocking or Complete Blocking one time free of charge.			
2.	After the customer's one free change, the customer will be charged for each change in their blocking selection.	5.00	5.00	(N)

\* Includes all stations.

\*\* Includes Cancel Call Waiting.

(Continued)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.** 209

**Date Filed** November 10, 2004

**Decision No.** \_\_\_\_\_

Steven R. Bryan  
NAME  
President

**Effective** December 20, 2004

\cng

\_\_\_\_\_  
TITLE

**Resolution No.** \_\_\_\_\_

Schedule No. A-22

CUSTOM CALLING SERVICE  
(Continued)

RATES - (Continued)

		<u>Monthly Rate*</u>		
		<u>Business</u>	<u>Residence</u>	
(4)	Advanced Calling Service Features, each line (Cont'd)			
c.	Call Return	\$4.00	\$2.50	
d.	Selective Call Rejection	4.50	3.00	
e.	Anonymous Call Rejection	2.00	1.50	
f.	Call Waiting ID**	.00	.00	(N)

\* Includes all stations.

\*\* Rates for Caller ID-Number Service and Call Waiting apply in addition to this rate. (N)

(Continued)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.** 218

**Date Filed** October 4, 2005

**Decision No.** \_\_\_\_\_

\_\_\_\_\_  
Steven R. Bryan  
NAME  
President

**Effective** November 2, 2005

\cng

\_\_\_\_\_  
TITLE

**Resolution No.** \_\_\_\_\_

Schedule No. A-22

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS

1. Custom Calling Service will not be provided in connection with Payphone Service, C.O. Trunk Line Service, 800 Service, or Centrex Service. (T)

2. Description of Service

a. Call Forwarding

Permits the customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

b. Call Waiting

Permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

(1) Cancel Call Waiting (CCW) is available to customers who subscribe to Call Waiting. This allows a customer to dial an activation code prior to making a call and cancel the Call Waiting feature. CCW must be activated each time the customer wants Call Waiting canceled. customers subscribing to Three-way Calling can activate CCW while an incoming or outgoing call is in progress.

(N)  
|  
(N)

(L) Special Conditions 2.c. through e. now shown in Schedule No. A-22, Cal. P.U.C. Sheet No. 956-T.

(Continued)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.** 147

**Date Filed** November 12, 1999

**Decision No.** \_\_\_\_\_

\_\_\_\_\_  
Rex Bryan  
NAME  
President

**Effective** February 1, 2000

\cng

\_\_\_\_\_  
TITLE

**Resolution No.** \_\_\_\_\_

Schedule No. A-22

(N)

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS - (Continued)

2. Description of Service - (Continued)

(N)

c. Three-way Calling

(L)

Permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to re-establish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

d. Wake Up Service

Permits the customer to arrange their service to receive a call with a recorded announcement at a specified time.

e. Last Number Redial

The last telephone number dialed will automatically be redialed by pushing the "#" symbol on a push-button telephone.

(L)

(L) Previously shown in Schedule No. A-22, Cal. P.U.C. sheet No. 643-T.

(Continued)

(N)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.** 147

**Date Filed** November 12, 1999

**Decision No.** \_\_\_\_\_

Rex Bryan  
NAME  
President  
TITLE

**Effective** February 1, 2000

\cng

**Resolution No.** \_\_\_\_\_

Schedule No. A-22

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS - (Continued)

2. Description of Service - (Continued)

f. Toll Restriction

- (1) Allows the customer to make local calls and receive all calls, but denies outgoing access to the operator and toll network.
- (2) Emergency Services can be reached by dialing 911.
- (3) The customer may have Station Controlled Toll Restriction, which allows a customer to restrict calls from the telephone to local area calls and to enable long distance calls to be completed by entering the password by dialing the correct sequence of digits. The customer can restrict or enable toll restriction as well as change their password from their telephone.

(N)

g. Customer Changeable Speed Calling

Customer Changeable Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an either or thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for eight code and thirty code lists, respectively) plus the telephone number. The customer can add or delete telephone numbers to their list from their telephone. To dial a telephone number the customer dials the two digit code followed by the "#" key.

(N)

(L)

(L)

(L) Special Conditions 3 through 7 now shown in Schedule No. A-22, Cal. P.U.C. Sheet No. 958-T.

(Continued)

(N)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.** 147

**Date Filed** November 12, 1999

**Decision No.** \_\_\_\_\_

Rex Bryan  
NAME  
President  
TITLE

**Effective** February 1, 2000

\cng

**Resolution No.** \_\_\_\_\_

Schedule No. A-22

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS - (Continued)

2. Description of Service - (Continued)

h. Personal Ringing

This feature allows the assignment of an additional telephone number to an individual access line. Incoming calls to the two separate telephone numbers assigned the individual access line are identified by a distinctive ringing. A directory listing is included with the additional telephone number.

i. Advanced Calling Service (ACS)

(1) Caller ID Number Service

Caller ID Number Service (also known as Calling Number Delivery) allows the customer to receive the calling party's telephone number on incoming calls. The calling telephone number will be delivered to the called party's customer-premises equipment. The information is transmitted during the silent interval between the first and second ring of the called party's line. This service is available where facilities and operating conditions permit.

(2) Caller ID Blocking Options:

In order to ensure the rights to privacy of certain customers who may wish not to have their telephone number made available to the called party, the Utility offers the following privacy capabilities on its switching equipment. Caller ID Blocking does not work when calling 800/866/877/888, 900, or 911 telephone numbers.

(a) Selective Blocking (Per Call Blocking) – Customers may prevent the display of their telephone number on a per call basis by activating Selective Blocking immediately prior to making a call by pressing \*67 or dialing 1167 from a rotary telephone. If a calling party has activated Selective Blocking, their telephone number will not be transmitted to the display equipment of a Caller ID customer. Instead, the Caller ID customer will receive a privacy indicator. After the calling party goes on-hook again, Selective Blocking will be disabled and their telephone number will revert to its normal public/private status.

(L) Special Conditions 3 through 7 now shown in Schedule No. A-22, Cal. P.U.C. Sheet Nos. 1207-T and 1208-T.

(Continued)

(N)

(N)

(L)

(L)

(N)

(To be inserted by the utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

**Advice Letter No.** 209

**Date Filed** November 10, 2004

**Decision No.** \_\_\_\_\_

Steven R. Bryan  
NAME  
President  
TITLE

**Effective** December 20, 2004

\cng

**Resolution No.** \_\_\_\_\_

Schedule No. A-22

(N)

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS - (Continued)

2. Description of Service - (Continued)

i. Advanced Calling Service (ACS) - (Cont'd)

(2) Caller ID Blocking Options: (Cont'd)

(a) (Cont'd)

Selective Blocking (Per Call Blocking) will prevent the customer's telephone number from being disclosed with ACS except Call Trace, when Call Trace is available. Calls made from payphones will display "payphone" and the telephone number unless \*67 is used to block the call.

(b) Complete Blocking (Per Line Blocking) – Customers who wish to keep their telephone number private on all calls may request Complete Blocking. Complete Blocking will prevent the customer's telephone number from being disclosed with ACS except Call Trace, when Call Trace is available. The customer can unblock the line by pressing \*82 or dialing 1182 from a rotary telephone prior to placing a call and their telephone number will be made available to the called party via ACS. After the calling party goes on-hook again, their telephone number will revert to its normal public/private status.

(c) When either blocking option is used, the telephone number of the calling party will not be identified on the Caller ID Service or any feature with a pre-selected list capability.

(3) Call Return (\*69, also called Automatic Recall)

Permits the customer to automatically call back the last incoming call, whether the call was answered or not. Once this feature is activated, it will redial the number automatically and continue to check the number until the line is free. The customer is alerted by a distinctive ringing pattern when the busy line becomes idle. The call is completed when the customer answers the ring. The calling party's number will not be delivered or announced to the call recipient via any means under any circumstances, including billing.

(Continued)

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(To be inserted by the utility)

*Issued by*

(To be inserted by Cal. P.U.C.)

Advice Letter No. 209

Date Filed November 10, 2004

Decision No. \_\_\_\_\_

Steven R. Bryan

Effective December 20, 2004

NAME  
President

\cng

TITLE

Resolution No. \_\_\_\_\_



Schedule No. A-22

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS - (Continued)

2. Description of Service - (Continued)

i. Advanced Calling Service (ACS) - (Cont'd)

(4) Selective Call Rejection

Permits the customer to automatically block incoming calls from up to ten customer pre-selected telephone numbers (including numbers from which a customer has just received a call.) Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient via any means under any circumstances, including billing.

(5) Anonymous Call Rejection (ACR)

Allows a customer to reject calls from callers who have activated a Caller ID blocking option in order to prevent the display of their telephone number. Callers whose numbers have been blocked by ACR will hear a recorded message and no usage charges will apply. The calling party will be requested to hang up and place the call again without the Caller ID blocking feature activated.

(6) Call Waiting ID

Allows a customer who subscribes to both Caller ID and Call Waiting to see the number of an incoming caller while engaged in a call. The customer must have a specially designed telephone or Caller ID display unit attached to their existing telephone.

(N)  
|  
(N)

The above features will only work outside the serving area if the called number or calling number is served from a capable switch that is interconnected by SS7 technology.

- 3. The Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between the call forwarding equipped line and the number to which the call is forwarded. Toll charges would apply, if applicable, to all forwarded calls that are answered at the number to which the calls are forwarded.
- 4. Custom Calling Service features may be provided to customers with either rotary dial telephones or touch calling telephones.
- 5. The quality of transmission of calls that are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.

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(To be inserted by the utility)

*Issued by*

(To be inserted by Cal. P.U.C.)

Advice Letter No. 218

Date Filed October 4, 2005

Decision No. \_\_\_\_\_

Steven R. Bryan

Effective November 2, 2005

NAME  
President

\cng

TITLE

Resolution No. \_\_\_\_\_

Schedule No. A-22

(N)

CUSTOM CALLING SERVICE  
(Continued)

SPECIAL CONDITIONS - (Continued)

(N)

6. Multi-Element Service Charges set forth in Schedule No. A-9 apply to changes and additions to existing services. If custom calling features are installed on the same line at the same time of the initial order for local service, then Multi-Element Service Charges do not apply.

(L)

7. It is the responsibility of the customer forwarding calls to another service to obtain any necessary permission of the customer to whom the calls are forwarded. Rule No. 11 prohibits interference of telephone service of another customer.

(L)

(L) Material previously shown in Schedule No. A-22, Cal. P.U.C. Sheet No. 958-T.

(To be inserted by the utility)

*Issued by*

(To be inserted by Cal. P.U.C.)

Advice Letter No. 208

Date Filed November 10, 2004

Decision No. \_\_\_\_\_

Steven R. Bryan

Effective December 20, 2004

NAME  
President

\cng

TITLE

Resolution No. \_\_\_\_\_